

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Oumar Nabe : Art Unit: 3693
Serial No.: 09/828,414 : Examiner: Felten, Daniel S.
Filed: April 6, 2001 :
For: METHODS AND SYSTEMS :
FOR CUSTOMER :
RELATIONSHIP :
MANAGEMENT :

AMENDMENT

Hon. Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In response to the Office Action dated October 2, 2006, please consider the following amendment.